

Web Conferencing

The DC-Net Web Conferencing solutions give you the power to conduct live online meetings, presentations, and interactive training sessions for group sizes of up to 1000 users. Take advantage of integrated voice and video, and access meetings via PC or Mac and iPhone, Blackberry, or other mobile devices. DC-Net Web Conferencing is a managed service; it features Cisco-based 24/7 technical support [1 (866) 229-3239] and online training in your monthly service.

In a web conference, each participant sits at his or her own computer and is connected to other participants via the Internet.

Benefits

- Online meetings Put an end to frustrating conference calls and back-and-forth emails.
 Accomplish more in less time.
- Presentations Make sales presentations, demonstrate applications, and even review contracts online.
- Live interactive training Train customers, partners, and employees anywhere in the world.
 Record for on-demand training, too.



Document sharing and video support are standard features

- Large online events Get your message out to more people faster; perfect for targeted webinars, online press briefings, any type of communications.
- IT helpdesk support Support distributed users from any location. Remotely control desktops to see and fix issues in real time.
- Customer support Troubleshoot and resolve remote customer problems as if you
 were on site.



Key Features

- **Select the solution** that meets your needs: up to 1000 participants at a time for a low \$44 per month subscription cost.
- Share documents, presentations, and applications, including Flash™ animations, audio, and video.
- Meet from your PC or Mac—even your iPhone, Blackberry, or any other WiFi or 3G-enabled mobile device!
- Use integrated voice conferencing— join by phone or computer (VoIP).*
- Schedule meetings yourself (Outlook integration).
- Access unlimited online meetings onnet via DC-Net, off-net over the Internet.
- Access meetings in one-click from your taskbar, as well as popular desktop, scheduling, and IM applications.
- **Record meetings** for those who missed the session—or new audiences.
- Deliver **rich multimedia** (streaming video and up to six webcams).
- Count on exceptional reliability and secure communications.
- Get 24/7 dedicated Cisco support

*Note: Video and collaboration over WebEx are unlimited. Charges for connecting to WebEx audio vary. For WebEx Call Back Feature (1-800 number), audio is 5.5 cents per minute per user; for toll calls (650-xxx-xxxx), audio is 3 cents per minute per user; for VoIP through a computer or via headsets (and iPad/laptop audio), not through a phone, audio is free.

Get Started

For more information about DC-Net Web Conferencing, see the following links:

- Meeting Center quick tour
- Online training
- Online documentation

For pricing and additional product information, contact DC-Net at 202-715-3800. Visit DC-Net online at: www.dcnet.dc.gov



